



Frequently Asked Questions

What time does school start?	<i>School starts at 8.30 so you should arrive before then. Everyone comes into school through the gates next to the leisure centre. These gates are locked at 8.30 so if you arrive after then you must go to the main reception. School finishes at 3pm each day</i>
How do I pay for food?	<i>Everyone has an account which can be topped up using Scopay. When you buy food from the canteen you use your thumbprint to "pay" from your account. You can top up your account online using Scopay or with £1, £2 coins or notes using the machine in reception. If you are doing this you must bring the correct coins/notes- we do not have change in school</i>
What do I do about uniform?	<i>All our uniform is available online using the link from our website. Your house colour will determine which tie you should wear. If anyone has queries about uniform, please contact the school</i>
How do you tell me how well my son/daughter is doing?	<i>Every half term you will receive a report showing the progress made in each subject along with the learning behaviour displayed. There will also be a subject based parents evening later in the year. If at any time you have a query about school work please contact the subject teacher in the first instance</i>
What do I do if my son/daughter is ill?	<i>You must contact the school before 8.30 on every day of illness. Please phone and leave a message on the student absence line</i>
What equipment do we need?	<i>A detailed list of uniform and equipment required is on the website</i>
How do I arrange the school bus?	<i>All school transport is organised by Essex County Council. They will contact you directly</i>
Who do I contact if I have a question?	<i>The first point of contact should be your child's form tutor. If the question is specifically regarding a lesson, please contact the teacher directly. The easiest way to contact is via e mail- all teachers addresses are teachername@ramseyacademy.com</i>
What trips do they have the opportunity to go on?	<i>There are a variety of day trips including Tower of London, Sutton Hoo, Tate Modern along with residential opportunities such as Bushcraft, ski trip. Battlefields trip. We will keep you informed of all upcoming opportunities</i>
Will they be in classes with their friends?	<i>Student will not always be in the same class- it is likely they will be in 4 or 5 different groups for different subjects or for tutor time. Some groups are based on ability and some are mixed</i>
During social distancing, are there special rules? Is there a one-way system?	<i>There are detailed arrangements in place in line with the latest guidance. Before students attend school we will make sure everyone is fully aware of specific arrangements in place</i>
Which toilets should I use?	<i>There are boys/ girls/ disabled toilets in each teaching block</i>
Do you think I should come to school with my child on the first day?	<i>We will meet all children on arrival on their first day. With the current situation we are likely to ask you to drop your child and leave immediately</i>
Should my child wear a face-mask?	<i>It is not necessary for face masks to be worn</i>

I cannot buy some items of required equipment and uniform, such as shoes, at the moment; will you be lenient?	<i>If you have any concerns, please contact the Raising Standards Leader for your son/daughters house</i>
How will my child know where to go for their lessons?	<i>Everyone will get lost! We will do everything we can to make sure children know where to go, including having older students to guide and walking through their timetable when they arrive</i>
How can I support my child with their homework?	<i>All homework will be on Show My Homework and you can monitor and view everything on this. If you have concerns about anything to do with homework please contact your child's form tutor</i>
What do I do if I get lost in school?	<i>Ask someone- everybody is here to help and we have all been in your position</i>
What tutor group will I be in?	<i>The letter you have received tells you your tutor group and has a message from your tutor</i>
What will my timetable look like?	<i>You will have 5 different lessons every day- each one lasting 1 hour. You will also have 20 minutes of tutor time or assembly each day</i>
What subjects will I study?	<i>Mathematics, English, Science, French, Spanish, History, Geography, RE, Music, Art, Drama, Technology (Food/ Ceramics/ Textiles/ Resistant materials), PE, PSE, ICT</i>
What is the best advice for someone starting at Ramsey?	<i>If you are unsure of anything- just ask! And always try to "Be the Best you can Be"</i>
What do I do at break/lunch?	<i>You can eat in the canteen, have packed lunch, play with friends, go to various lunchtime clubs. Go to the library...</i>
Will I get in trouble for being late?	<i>If you are a little late to lessons to begin with do not worry- it will take a little time to get used to where things are. If you are late in the morning you will be asked to come at breaktime and make up the time</i>
How many different teachers do we have?	<i>You will have around 10 different teachers</i>
Is it hard moving between classes?	<i>You will get the hang of it very quickly- and we will help you</i>
What extra-curricular activities are there?	<i>There are lots of different clubs at lunchtimes and after school. There are sports clubs, drama, music, art, technology, librarians... just about anything you can think of. And if you think we should start a new club, let us know</i>
Is the work hard?	<i>You will find lessons challenging- we will push you hard and stretch your abilities. All we ask of you is to try your hardest</i>
What does a tutor do?	<i>Your tutor is the person you will see first thing every day and the person you should ask for help if needed</i>
How much homework do we get?	<i>You will have homework from all your subjects at least once per fortnight. Each piece of homework should take 20-30 minutes to complete. On average you will have 2 or 3 pieces to do each night</i>
What's the food like?	<i>Fabulous!! Example menus are on the website</i>